

## Industry capabilities Banking Industry



## Banking Industry and Oakton

Oakton offers a blend of banking expertise and innovative capabilities to support banking organisations. Our “strategy-to-implementation” capability is not only well proven, but second to none in the Australian market. We are constantly realigning our capabilities so that they map to evolving needs within the banking industry.

Recent years have been challenging for the banking industry. Increasing regulatory compliance locally and overseas, new business channels, risk management/mitigation strategies, consolidation/replacement of legacy applications, along with the on-going need to minimise cost ratios, are testing the limits of banks technology strategies and platforms. In addition, rapidly evolving business expectations are forcing banks to identify and deliver strategic opportunities for operational efficiency, diversity, integration and scale.

Success depends on how well you can develop and deliver business solutions that are more nimble and meaningful than the competition and supported by a high level of technology.

### So how do you meet these challenges?

#### Oakton Services

Oakton’s service model covers the application lifecycle from planning through to delivery, implementation and managed support. xxx

#### About Oakton

Oakton Limited is an information technology company listed on the Australian Stock Exchange. Capitalised at approximately \$A490 million (July 2007), Oakton has provided Information Technology solutions for Education, Government and Commercial organisations for more than 18 years. Oakton provides a range of consulting and IT services centred around business operations and systems. The company has offices in Melbourne, Sydney, Canberra, Brisbane and Hyderabad (India).

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#### Consulting Services



- Assurance and Risk Management Consulting
- Financial Management Consulting
- Management Consulting
- Business Process Design
- Enterprise Architecture Development
- Enterprise Architecture Establishment & Review
- IT Strategy
- Business Systems Strategy
- Business Case Development
- IT Governance
- IT Management Consulting

#### Delivery Services



- Systems Integration
- System Design
- Solution Architecture
- Custom Development
- Package Implementation and Upgrades
- BI/Data Warehouse Solutions
- Data Management
- Portals and Workflow
- Business Process Automation
- Project Management

#### Operational Services



- Managed Services and ITIL Consulting
- Service Management
- Application Management and Support
- DBA Support
- Legacy System Management
- Data Warehouse
- Identity Management Consulting and Support

## The Oakton advantage

Oakton provides specialist end-to-end IT services to plan, deliver and operate business systems, as well as business consulting, financial management and assurance services. For nearly 20 years, Oakton has consistently enabled some of Australia's largest organisations to meet their technology and business needs with a flexible, cost-effective, results-driven approach to service delivery.

Oakton has a strong partner network with leading global and local product companies — this supports a sharp focus on the provision of services that support the successful delivery of business system solutions for customers. However, we do not develop and sell products, nor do we sell hardware or network solutions.

Oakton's service provision combines highly skilled resources, relevant and proven service delivery methods and frameworks, and a strong focus on project delivery governance.

Oakton's enviable history of achievement for large and medium sized organisations in the private and public sectors is reflected by the testimony of customers to the quality of our service delivery and results.

## Oakton success stories in Banking

### **Bendigo Bank**

Bendigo Bank embarked on a major initiative to reduce the large number of interfaces connecting existing banking applications. This was part of a transition to a Services Oriented Architecture (SOA). Oakton was engaged to design and build the necessary interfaces and messaging hub infrastructure. The project deployed the hub for the initial applications (Foreign Exchange and BPay) during the early part of 2006 with further applications being gradually deployed throughout the year.

### **National Australia Bank (nab)**

Oakton is a supplier of professional services to nab. The services provided include:

- Architecture consulting services
- .Net and Business Object development
- Project Management
- Application Support
- Workflow development

Oakton has also provided consulting services to nab corporate in the development and deployment of a project management framework for all nab projects.

### **Commonwealth Bank (CBA)**

Oakton has conducted a number of engagements at CBA including:

- Development of standardised Solution Architecture processes and templates for CBA's central architecture group and development of an Enterprise Architecture training pack targeted at architects and users of architecture services
- Development of the CBA Information Management Architecture
- Development of Project Cost forecasting/estimation models

### **HBOS Australia - Bank West**

Oakton engaged with the HBOSA group to develop an end-to end Enterprise Architecture to support Applications / Infrastructure / Business and Information Architectures. This was a key component of a major program for HBOSA's strategic push into the east coast market. Oakton was engaged to support this initiative from its inception, providing a team of consultants in Perth over a 5 month period.

### **Westpac**

Westpac engaged Oakton to develop an enterprise wide architecture for continuous customer communication, addressing the full spectrum of business processes and customer touch points across the bank.

### **St George**

Oakton was engaged to provide Solution Architecture support to St George's strategy and architecture practice.

### **UBS**

Moving to new technology globally, UBS did not have the local expertise to support the global realignment. Oakton provided the required local skills. Further assignments have involved the provision of business analysis and project management skills across a range of projects.

# oakton

Results Driven. When Business & IT Matters

Oakton has been in operation since 1988 and since listing on the Australian Stock Exchange (ASX:OKN) in June 2000 has grown consistently to become one of Australia's leading business consulting and information technology companies, with over 1000 permanent employees. Oakton has offices in Melbourne, Sydney, Canberra and Brisbane, and based on the number of employees and share of the market in which it operates, is larger than many of the local operations of larger global brands. Oakton also has a development and support centre in Hyderabad, India.

[www.oakton.com.au](http://www.oakton.com.au)

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